



**Warranty for PI20 FRP Wall Panels**

**10 Year Limited Warranty**

Crane Composites PI20 fiberglass reinforced plastic building panels as manufactured by Crane Composites, 23525 West Eames Street, Channahon, IL 60410 are warranted for a period of ten (10) years from the date of purchase to be free from substantial defects in materials and workmanship. This warranty is extended only to original purchases from authorized dealers and/or distributors and is non-transferable.

Panels covered under this warranty are warranted for a period of ten (10) years from date of purchase to:

1. Be free from substantial defects in material and workmanship.
2. Not rot, rust, corrode, develop structural surface cracks or require painting or refinishing.

Crane Composites, Inc. will at its option, upon documentation and verification of failure, repair or replace the panels, without charge, if the above referenced product fails due to the listed defects. This warranty does not include labor costs or miscellaneous costs for removal and/or replacement.

This warranty applies only to panels stored, applied, installed and used in accordance with manufacturer's recommendations and technical bulletins and with recognized standards of construction. This warranty does not cover defects caused by:

1. Improper installation (non-conformance with recognized standards of construction). Failure due to any adhesive, caulk or other accessory.
2. Damage (not resulting from defects) while in possession of the Customer.
3. Unreasonable use (including failure to provide reasonable and necessary maintenance).
4. Normal pigmentation fading or abnormal fading due to exposure to ultraviolet rays.
5. Damage or loss due to acts of God, improper storage, catastrophic events such as fire, hurricane, and flood.

Crane Composites, Inc. disclaims any warranty, expressed or implied, which is not contained herein, including any implied warranty of merchantability or fitness for a particular purpose. Crane Composites, Inc. shall not be liable for consequential, incidental or punitive damages.

This warranty is the sole warranty provided for and with Crane Composites, Inc. PI20 fiberglass panels and replaces all previous warranties.

**To present a claim under this warranty, purchaser must send all information to:**

Crane Composites, Inc.  
 Attention: Voice of the Customer Department  
 23525 W Eames Street  
 Channahon, IL 60410



# PRODUCT WARRANTY CLAIM FORM

## Step 1

Complete this form and send it with:

- Original purchase receipt (required)
- Clear picture(s) of claimed defect or performance failure or a sample of the product displaying failure (required)

Please note that the claim will not be reviewed without the required items.

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## Step 2

Mail Claims To:  
**Crane Composites, Inc.**  
23525 W Eames Street | Channahon, IL 60410  
1.800.435.0080 | 1.815.467.8600 | 1.815.467.8666 fax

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## Step 3

Within 60 days of receiving all materials and upon evaluation and verification of a valid claim, a check for the original purchase amount pro-rated for the number of years since the purchase will be issued. If the claim is denied, you will be notified of the reason(s).

## Please Print

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Name

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Address City State Zip

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Phone Fax e-mail

Description of claimed product defect or product performance failure:

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