



DESIGNS FRP Wall Panels

One Year Limited Warranty

Crane Composites, Inc. fiberglass reinforced plastic (FRP) panels as manufactured by Crane Composites, Inc., 23525 W. Eames Street, Channahon, IL 60410 are warranted for a period of one (1) year from the date of purchase to be free from substantial defects.

Panels covered under this Warranty are warranted for a period of one (1) year from date of purchase to:

1. Be free from substantial defects in material and workmanship.
2. Not rot, rust, corrode, develop structural surface cracks, or require painting or refinishing.

Panels covered under this warranty are not specifically covered in any other Crane Composites Warranty. Crane Composites will at its option, upon documentation and verification of failure, repair or replace the panels, without charge, if it fails due to the above defects. This warranty does not include labor costs or miscellaneous costs for removal and/or replacement.

This Warranty applies only to panels stored, applied, installed, and used in accordance with manufacturer's recommendations and technical bulletins and with recognized standards of construction. This Warranty does not cover defects caused by:

1. Improper installation (non-conformance with recognized standards of construction). Failure due to any adhesive, caulk, or other accessory.
2. Damage (not resulting from defects) while in possession of the Customer.
3. Unreasonable use (including failure to provide reasonable and necessary maintenance). Normal pigmentation fading or abnormal fading due to exposure to ultraviolet rays. Damage or loss due to acts of God, improper storage, catastrophic events such as fire, hurricane, and flood.

Crane Composites, Inc. disclaims any warranty, expressed or implied, which is not contained herein, including any implied warranty of merchantability or fitness for a particular purpose. Crane Composites shall not be liable for consequential, incidental, or punitive damages.

This Warranty is the sole warranty provided for and with Crane Composites fiberglass reinforced plastic panels and replaces all previous warranties.

To present a claim under this warranty, purchaser must send all information to:

Crane Composites, Inc.
 Attention: Voice of the Customer Department
 23525 W Eames Street
 Channahon, IL 60410



PRODUCT WARRANTY CLAIM FORM

Step 1

Complete this form and send it with:

- Original purchase receipt (required)
- Clear picture(s) of claimed defect or performance failure or a sample of the product displaying failure (required)

Please note that the claim will not be reviewed without the required items.

Step 2

Mail Claims To:
Crane Composites, Inc.
23525 W Eames Street | Channahon, IL 60410
1.800.435.0080 | 1.815.467.8600 | 1.815.467.8666 fax

Step 3

Within 60 days of receiving all materials and upon evaluation and verification of a valid claim, a check for the original purchase amount pro-rated for the number of years since the purchase will be issued. If the claim is denied, you will be notified of the reason(s).

Please Print

Name

Address City State Zip

Phone Fax e-mail

Description of claimed product defect or product performance failure:
