



CRANE

Composites

A Crane Co. Company

November 12, 2008

Dear Valued Customer,

This letter announces our holiday shutdown production schedule.

Thanksgiving: The entire company will be closed November 27 and 28, 2008 for the Thanksgiving weekend.

Christmas / New Years: There will be shipping and sales office personnel available December 22 and 23, however our production facilities will be closed for the Christmas holidays beginning Monday, December 22 through Friday, January 2, 2009. The entire company will be closed beginning Wednesday, December 24, 2008 through Friday, January 2, 2009, with production and office personnel returning on Monday, January 5, 2009. Please have all orders to us no later than Monday, December 15, 2008 to ensure that product ships before the Holiday shutdown. In addition, our promise shipment date may temporarily be 6 business days the week of January 5th and 12th and will return to 4 business days by the week of January 17th.

If you should have any questions or concerns, please contact your Customer Care Account Specialist at 800.435.0080 or 815.467-8600.

We appreciate your cooperation concerning this matter and look forward to effectively servicing your business.

Kelly Erdmann
Vice President, Building Products

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