



November 11, 2008

Dear Valued Customer,

Please take a moment and review Crane Composites' Holiday Shutdown Production Schedule for the Commercial Building Products and Metal Building markets.

Thanksgiving: Shipping and sales office personnel will be available to assist you November 24-26; however our production facilities will be closed for cleaning and maintenance. Crane Composites will be closed November 27 & 28, 2008 for the Thanksgiving weekend.

Christmas / New Years: Shipping and sales office personnel will be available December 22 and 23; however our production facilities will be closed for the Christmas holidays beginning Monday December 22 thru Friday January 2, 2009. Crane Composites will be closed Wednesday December 24, 2008 thru Friday January 2, 2009, with full operations returning on Monday January 5, 2009.

If you should have any questions or concerns, please contact your Customer Care Account Specialist at 800.435.0080 or 815.467-8600.

We appreciate your cooperation concerning this matter and look forward to effectively servicing your business.

A handwritten signature in black ink, appearing to read "Kelly L. Erdmann".

Kelly Erdmann  
Vice President, Building Products

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