



CRANE

Composites

A Crane Co. Company

Doing Business Electronically

- **eTracking Online Order Status**
Ability to view open order shipment and invoice information online
- **EDI Electronic Data Interchange**
Transferring data (orders, invoices, etc.) between your Company and Crane Composites electronically
- **EFT Electronic Funds Transfer**
Pay invoices directly to Crane Composites' bank (without having to print and mail checks)

eTracking - Online Order Status - <http://etracking.cranecomposites.com>

- **Benefits**
A fast and easy way to check account information. Avoid the telephone and get an instant answer with 24 hour access.
- **The eTracking system provides three sections:**
 - **Order Inquiry**
 - **Shipment Inquiry**
 - **Billing Information**
- **Order Inquiry View**
 - All orders currently open
 - All orders shipped in the past 90 days
 - Orders can be selected 4 different ways
 - All Orders
 - Customer PO Number
 - Customer Part Number
 - Crane Composites Part Number
 - Contact your Customer Care Account Specialist via email link
 - View summary information about orders in the system
 - Click on 'Detail' button for line item info
 - Click on 'Shipping' button for shipment detail
- **Shipment Inquiry View**
 - View line item shipment information
 - PO # / Crane Part # / Crane Sales Order #
 - Order/Ship Quantities
 - Actual/Requested Ship Dates
 - Ship Method / Waybill #
 - Click to access shipment tracking
- **Billing Information View**
 - Obtain Payment/Remit To Information
 - View Statements
 - Contact your Credit Representative
 - View credit-related information
 - Open Order Amount
 - Open Receivable Amount
 - Standard Payment Terms
 - View your Receivables Aging
 - Search for an invoice, then reprint the invoice
 - Invoices can be selected
 - By Customer PO #
 - By Crane Composites Invoice #
 - All Invoices
 - From the on-line Statement

For questions or to establish your eTracking username and password, please contact your Customer Care Account Specialist.

EDI - Electronic Data Interchange

- **Benefits**

- Labor Savings
 - Do not have to manually call or fax PO's
 - Reduced number of follow-up calls to resolve errors
- Eliminate order entry errors

For questions or to establish EDI processing, please have your IT EDI coordinator contact Crane Composites' IT Senior Programmer, Mr. Bob Secor at 815.467.8924 or bsecor@cranecomposites.com.

EFT - Electronic Funds Transfer

- **Benefits**

- Pay invoices directly to Crane Composites' bank
- EFT via your banking institution
- Less labor needed to process payments
- Manage your electronic transactions online
- Fraud detection services

For questions or to establish Electronic Funds Transfer, please contact Crane Composites' Accounts Receivable Coordinator, Ms. Susan Austin at 815.467.8615 or saustin@cranecomposites.com.