

10 YEAR LIMITED WARRANTY

Structoglas fiberglass reinforced plastic building panels are warranted by Crane Composites, Inc., 23525 W. Eames St., Channahon, IL 60410 for a period of ten (10) years from the date of purchase to be free from substantial defects in materials and workmanship. This warranty is extended only to original purchases from authorized dealers and/or distributors and is non-transferable.

Panels covered under this warranty are warranted for a period of ten (10) years from date of purchase to:

1. Be free from substantial defects in material and workmanship.
2. Not rot, rust, corrode, develop structural cracks or require painting or refinishing.

Crane Composites, Inc. will at its option upon documentation and verification of failure, repair or replace the panels, without charge, if the above referenced product fails due to the previously listed defects. This warranty does not include labor costs or miscellaneous costs for removal and/or replacement.

This warranty applies only to panels stored, applied, installed and used in accordance with manufacturer's recommendations and technical bulletins and with recognized standards of construction. This warranty does not cover defects caused by:

1. Improper installation (non-conformance with recognized standards of construction). Failure due to any adhesive, caulk or other accessory.
2. Damage (not resulting from defects) while in possession of the customer.
3. Unreasonable use (including failure to provide reasonable and necessary maintenance). Normal pigmentation fading or abnormal fading due to exposure to ultraviolet rays. Damage or loss due to acts of God, improper storage, or catastrophic events such as fire, hurricane, and flood.

Crane Composites, Inc. disclaims any warranty, expressed or implied, which is not contained herein, including any implied warranty of merchantability or fitness for a particular purpose. Crane Composites, Inc. shall not be liable for consequential, incidental or punitive damages.

This warranty is the sole warranty provided for and with Crane Composites, Inc. Structoglas fiberglass panels and replaces all previous warranties.

To present a claim under this warranty, purchaser must send all information to:

Crane Composites, Inc.
Attention: Customer Service Department
23525 W. Eames St.
Channahon, IL 60410

Ask for Customer Service
Phone: 1.800.435.0080
Fax: 1.815.467.8668

Step 1

Complete this form and send it with:

- original purchase receipt (required)
- product label for identification purposes (required)
- clear picture(s) of claimed defect or performance failure or a sample of product displaying failure (required).

Please note that the claim will not be reviewed without the required items.

Step 2

*Mail to:

Crane Composites, Inc.
Attn: Voice of the Customer Department
23525 W. Eames St.
Channahon, IL 60410

*Note: Claims will not begin review until all materials are received.

Step 3

Within 60 days of receiving all materials and upon evaluation and verification of a valid claim, a check for the original purchase amount pro-rated for number of years since purchase will be issued. If the claim is denied, you will be notified of the reason(s).

(Please Print)

NAME

ADDRESS

CITY

STATE

ZIP

PHONE

FAX

E-MAIL

Description of claimed product defect or product performance failure:
